

LAUNDRY POLICY

Laundry facilities are available in each residence hall. In Pace University managed properties in New York City (33 Beekman, 182 Broadway and Maria's Tower) and Pleasantville (Alumni Hall, Elm Hall, Martin Hall, North Hall and the Townhouses), the cost of laundry is included in the cost of your housing and the laundry facilities are maintained by Automatic Laundry, an off-campus vendor. In 55 John, a property leased from Education Housing Services, laundry services are provided at an additional cost of \$55 per semester for unlimited use (a negotiated cost savings over their standard pay-per-use plans), billed separately to each student's account. The 55 John laundry facilities are maintained by Lux Services.

Pace University assumes no responsibility of any kind for damage to laundry in the laundry room.

Reporting Laundry related concerns

All concerns regarding the laundry facilities, including damaged laundry, should be reported in a timely manner. Please follow the proper process based on the issue being reported:

To report malfunctioning machines in Pace managed properties, [contact the laundry vendor directly online](#) or by phone at (617) 969-4340. In 55 John, email zohar@crowndrealty.com.

Requests for reimbursement are handled by each laundry vendor and will only be considered in the event of a mechanical failure. Damaged items must be available

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Report concerns about missing property to Security. They will gather the necessary information and discuss the options available to address the situation.

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Issues with the conditions in laundry facilities (excluding malfunctioning machines and issues with laundered items) in Pace managed properties should be reported through the [facilities request process](#). In 55 John