that will identify any issues that these organizations are facing that limit their ability to address their conservation priorities. The data collected during the identification phase will also be used to design an analysis that will identify commonalities among the organizations, and group them into classes based on structural characteristics. These classes may be based on factors such as operating budget, staff size or other attributes and will be used to determine if there are relationships between the various types of nonprofits and the issues that limit their effectiveness. community-based telehealth wellness programs. In this study, I will use an established community-based, non-for-profit telehealth project—Telehealth Intervention Programs for Seniors (TIPS)—to investigate the issues associated with older adults' engagement with telehealth programs. I will conduct a mixed-method study, using both qualitative and quantitative approaches. Results of this research will help us gain a holistic understanding